

## Public consultation feedback I R U P

### 6 H S W H P 2 0 2 1 H U

The Health Information and Quality Authority + , 4 \$ W R J H V L K M N O P Q R S T U V W X Y Z & R P P L R V Q O L + & L N holding a public consultation to give people an opportunity to provide feedback on the draft standards. Your views are very important to us, and we will carefully assess all feedback received and use it to help develop the final standards.

The standards and a related statement of outcomes document (a summary of the responses) will be published once the standards have been approved.

Please note: the focus for this consultation is the content and structure of the draft standards. The final design and layout of the standards will be developed after the public consultation.

We would like your feedback on each of the sections in the document. There are also some general questions about the overall document. For each comment you make, it would help us if you provided the section and page number your comment relates to. We welcome responses to all questions as well as any additional general comments you would like to make.

The closing date for W K H S X E O L F consultation is 0 7 K X U V G D 2 F W R E H U

# Instructions for submitting feedback

- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information. However, if you would like to be contacted to take part in future WDNHROGHHQDHPHQW, there is an option to provide your name and contact number.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form. In this case, we will request a name and contact number for a designated representative from your organisation if we need to verify the authenticity of your contribution.
- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Please include the page number and section that you are commenting on.
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

You can email or post a completed form to us. You can also complete and submit your feedback on [www.hiqa.ie](http://www.hiqa.ie).

## Data Protection and Freedom of Information

HIQA DQGWK0& will only collect personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted to partake in future WDNHROGHHQDHPHQW. If you have any concerns regarding your data, please contact HIQA's Information Governance and Assurance Manager on [infogovernance@hiqa.ie](mailto:infogovernance@hiqa.ie). Please note that HIQA DQGWK0& is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. Following the consultation, we will publish a statement of outcomes document summarising the responses received, which will include the names and types of organisations that submitted feedback to us.

For that reason, it would be helpful if you could explain to us if you HDGWK QIRBDWRQRXBYHSBYGHGXDEHQJFRQIGHQWDORERPPHEDOOMQWYH

, IZHFHYHDHTXHWIRGEFORXHRIWKQIRBDWRQRXQGHYD, HDWDNDNHIXOO DFFRXQWRIRXHSODQDWRQEXWZFDQQRWYHRXDQDQDQDFHWQWFRQIGHQWDOW\FDQEHPPDQDQHGQDOOFEXPWDQFHV

# 1. About you

The feedback from your consultation form will be used to develop the **DIW 2YHDEK1DWRQDO6WDQGDGVRW/KDHDQ6XSSRWRIQGHQXQJ #DOWBQ6RFDOBH6HMEHV** for research purposes and to inform further reports. Any information you provide will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation or where you are responding on behalf of an organisation, in which case the name and type of organisation will be published **GQDWDWHPHQWRI RXWFRPHYRFXPHQW**

**IRXSRYGQJHHGDFNDV**

## an individual

(If you would like to be contacted to partake in future stakeholder engagement, please provide your name and **FRQWDFWQXPEHHRX**)

[Redacted name field]

- an **DGYGXDO** – anonymous
- on behalf of an organisation:  
(For verification purposes **SOHDMRYGHRDQDWRQDQPHDQGFQWDFWGHWDY**)

[Redacted organisation name field]

**RXFRPPHQWQJ DV**

- a staff member or other person working in a **KIDWRU social care service with children** (Please specify your role **DQG WKWSHRIWMEH**)

[Redacted role field]

- a person who has used or **is currently using a health or social care** service **DDFB SEDMSHFLWKWSHRIWMEH**

[Redacted service field]

**RWKUSEDMASHFL**

[Redacted service field]

## 2. Your feedback on the draft standards

In this section, we would like to find out what you think of the content of the *DIW 2YHDEKJ 1DWBQDQVDOGDGIRUWKQH DOG6XSSRWRI QGHQ XQJ #DOWIDQG6RFDOQH6HMEHV* . This section focuses on the four principles, standard statements and features presented in the draft standards. The questions in this section are not intended in any way to limit your feedback, and other comments relating to the draft national standards are welcome.

The draft standards are underpinned by four principles:

- a FQGHQV rights-based aSSBDFK
- safety and wellbeing
- responsiveness
- accountability

7DNHQVRHWKWK SDFSOHV WDOGDGWDWHPHQWDOGWKIHDWXHRIIDRRG  
MMEHSBYGH DFRPPRQ ODOXDH WRGHVEH QW KXDOW\ DIH  
FROMHQWFQGFHQWHGKIDOWDOGRFDO MMEHV KXOG ORRQNH

For more information on these principles, see Section of the draft standards document.

Please consider the following questions as part of your review

- Do you think all important areas have been covered in each standard statement or are there any areas that should be included or excluded?
- Are the features listed sufficient to assist staff working in health and social care services to meet the National Standards?

**2.1** Please provide your feedback on the standard statements and features set out under Principle 1: A Rights-based Approach



**2** Please provide your feedback on the standard statements and features set out under Principle 2: Safety and Wellbeing



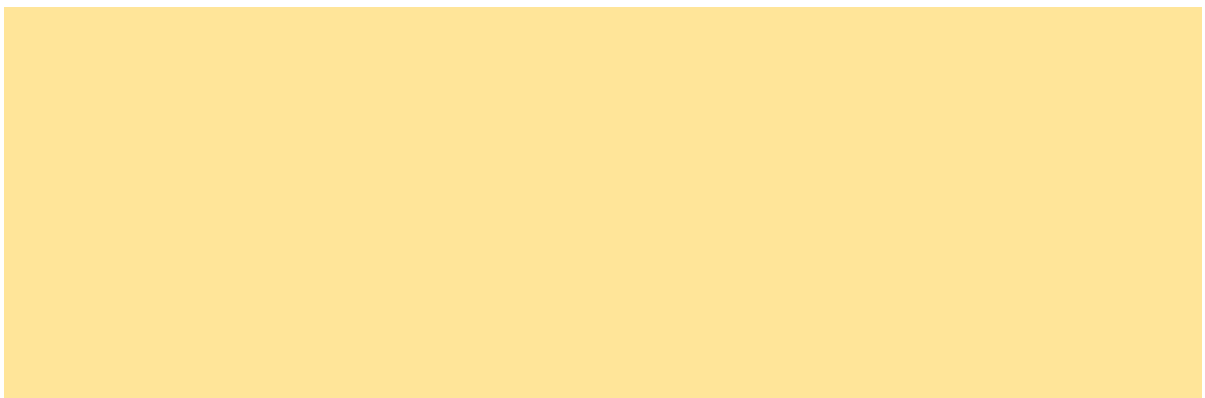
**3** Please provide your comments on the standard statements and features set out under Principle 3: Responsiveness



**4** Please provide your comments on the standard statements and features set out under Principle 4: Accountability



**5** Are there any other comments or suggestions on the draft standards that you would like to make?



### 3. General feedback

D Is the language used in the draft standards clear, easy to follow and easy to understand?

- Yes  No

E Is the content and structure of the draft standards clear, easy to follow and easy to understand?

- Yes  No

Please provide any additional comments on language, content and structure of the draft standards

Having read the draft standards, do you have a better understanding of how services can **GHVHUKXDWDIH** **FRQWHQWDQGFRRGDDWHGFDHIDQGXSSRWWR** children **using health and social care services?**

- Yes  **o**

Any additional comments:

If you work in a service, having read the draft standards, do you intend to make changes to your work practices? If yes, can you describe what these changes may be?

Yes  No

Comments:



What ~~QHHGHGWRXSSRW~~ ~~WKIPSEPHQWDWRQRIWKI~~ ~~WDQGDG~~ in the service you use or work in?

Comments:





Thank you for taking the time to give us your views on the *Draft 2YHDEKJ National **Standards for the Care and Support of Children using Health and Social Care Services***

Please return your form to us by email or post.



You can download a consultation feedback form at [www.hiqa.ie](http://www.hiqa.ie)

Then email the completed form to [standards@hiqa.ie](mailto:standards@hiqa.ie).

or



Print the consultation feedback form and post the completed form to:

Draft 2YHDEKJ DWBQDO6WDQGDGIRWKRHDQG  
6XSSRWRIQGHQXQHDOWBQG6RFDOBH  
6HMEHV  
Health Information and Quality Authority  
Dublin Regional Office  
George's Court  
George's Lane  
Smithfield  
Dublin 7  
D07 E98Y.



If you have any questions on this document, you can contact the HIQA Standards Team by

Phoning: (01) 814 7400

or

Emailing: [standards@hiqa.ie](mailto:standards@hiqa.ie)

**Please ensure that you return your form to us either by email or post by 5pm on Thursday 2 October 2021.**